# CQC COMPLIANCE PACK RESOURCES

## **Template Policies**

- Template Bullying and Harassment Policy
- Template Business Continuity Policy
- Template Chaperone Policy Statement
- Template Clinical Governance Policy
- Template Complaints Policy
- Template Consent to Treatment Policy
- Template Disciplinary Policy
- Template Equality and Diversity Policy
- Template Fire Safety Policy
- Template Freedom to Speak up Policy
- Template GDPR and Confidentiality Policy
- Template Grievance Policy
- Template Health and Safety Policy
- Template Infection Control and Sharps Policy
- Template Interpretation Policy
- Template Managing Adverse Events and Medical Emergencies Policy
- Template Managing Adverse Reactions Policies
- Template Medical Records Management Policy
- Template Medicines Management and Prescribing Policy
- Template Policy For Non Prescribers
- Template Policy on Dignity, Privacy and Respect
- Template Practitioner Policies
- Template Recruitment Policy
- Template Referral Policy
- Template Safeguarding Policy
- Template Wellbeing Policy
- Template Whistleblowing Policy

### **Guideance Notes**

- Consent Guidance Notes
- Guidance Notes on Managing Complaints
- Guidance Notes on Managing Healthcare Waste
- Guideline for the management of acute infections
- Guideline for the Management of Delayed Onset Nodules (DONs) and Considering their Treatment following use of Hyaluronic Acid (HA) Fillers
- Save Face Consent Guidance Notes

### **Risk Assessments**

- Template Clinic Environmental Risk Assessment
- Template COSHH Risk Assessment
- Template Health and Safety Risk Assessment

### Consent

- Template Consent to Treatment Policy
- Template Hyperhidrosis Consent Form
- Template PDO Thread Lift Consent Form
- Template PDO Thread Lift Consent Form
- Vitamin B12 Injections Consent Form

\*more consent form templates are available in your Save Face dashboard

### **Patient Information**

- Hyperhidrosis Patient Information
- Patient Advice Sheet Bruising
- PDO Thread Lift Patient Information
- Template Patient Feedback Form
- Vitamin B12 Injections Patient Information

\*more patient information templates are available in your Save Face dashboard

# **Template Logs and Audits**

- Template Complaint Record Log
- Template CPD Log
- Template Daily Fridge Monitoring Log
- Template Equipment Maintenance/Calibration Records Log
- Template Medicines and Products Stock Record Log
- Template Practice Hours Log
- Template Procedure Log
- Quality Improvement Activity and Audit Template
- Template Infection Prevention and Control Audit and Action Plan

### **Miscellaneous**

- Template Non-Surgical Clinic Terms and Conditions
- Template Patient Feedback Form
- Template Staff Training Matrix
- CMAC Emergency Kit

If you require any additional documents that are not listed here, please email info@saveface.co.uk